

ERP LEADER BUILDS IN RANSOMWARE PROTECTION WITH ZADARA-ARROSOFT SOLUTION

Digiwin Software minimizes risk and financial cost to its customers with best-of-breed AirGap data protection

Enterprise resource planning (ERP) is a mission-critical workload for businesses of all sizes. If ERP data and applications are disabled by a ransomware attack, operations may be halted. Further impacts can include major financial loss, reputation damage, and theft of trade secrets. The risk of ransomware is also growing. Sophisticated attacks are targeting backup solutions, and at least 75% of IT organizations will face one or more attacks by 2025.¹

Digiwin Software is one of the leading ERP solution providers in Greater China and Southeast Asia. Mid-sized and large enterprises from a wide range of industry sectors depend on Digiwin ERP software to manage their day-to-day operations.

However, at some customer organizations, IT resources are being stretched by increased demand and strategic initiatives. Some Digiwin customers therefore lack the time, skills, or budgets required to implement in-house protection against ransomware.

The Arrosoft AirGap data protection solution, powered by Zadara Edge Cloud technologies, has enabled Digiwin to provide advanced ransomware protection for its customers in an affordable, easy-to-implement service.

"The solution is helping our customers to reduce downtime and prevent data loss as a result of ransomware."

Rex C.
Director, Digiwin Software Co., Ltd.

MEETING SOFTWARE VENDOR CHALLENGES

- Enhance customer offerings by providing ransomware protection
- Help customers minimize cost and complexity of implementing security solutions
- Reduce burden on IT support services by preventing security incidents

At least 75% of IT organizations will face a ransomware attack by 2025.

Gartner

Sophisticated ransomware attacks are specifically targeting backup solution.

Gartner

"Digiwin ERP software keeps thousands of businesses running, and security is a key element of that," says Rex W., Product Manager, Digiwin Software Co., Ltd. "The Arrosoft-Zadara AirGap solution has made it easy for our customers to adopt security best practices. The solution is helping our customers to reduce downtime and prevent data loss as a result of ransomware, which means reduced burden on our teams to provide recovery services."

access. The best-practice strategy against this is to replicate critical data to an "air-gapped" backup, which is stored offline and off-site so that no attack can reach it. With an air-gapped backup, the enterprise can confidently restore clean data in the event that other storage is compromised by ransomware. However, implementing air-gapped solution presents technical and financial challenges for IT teams with stretched resources.

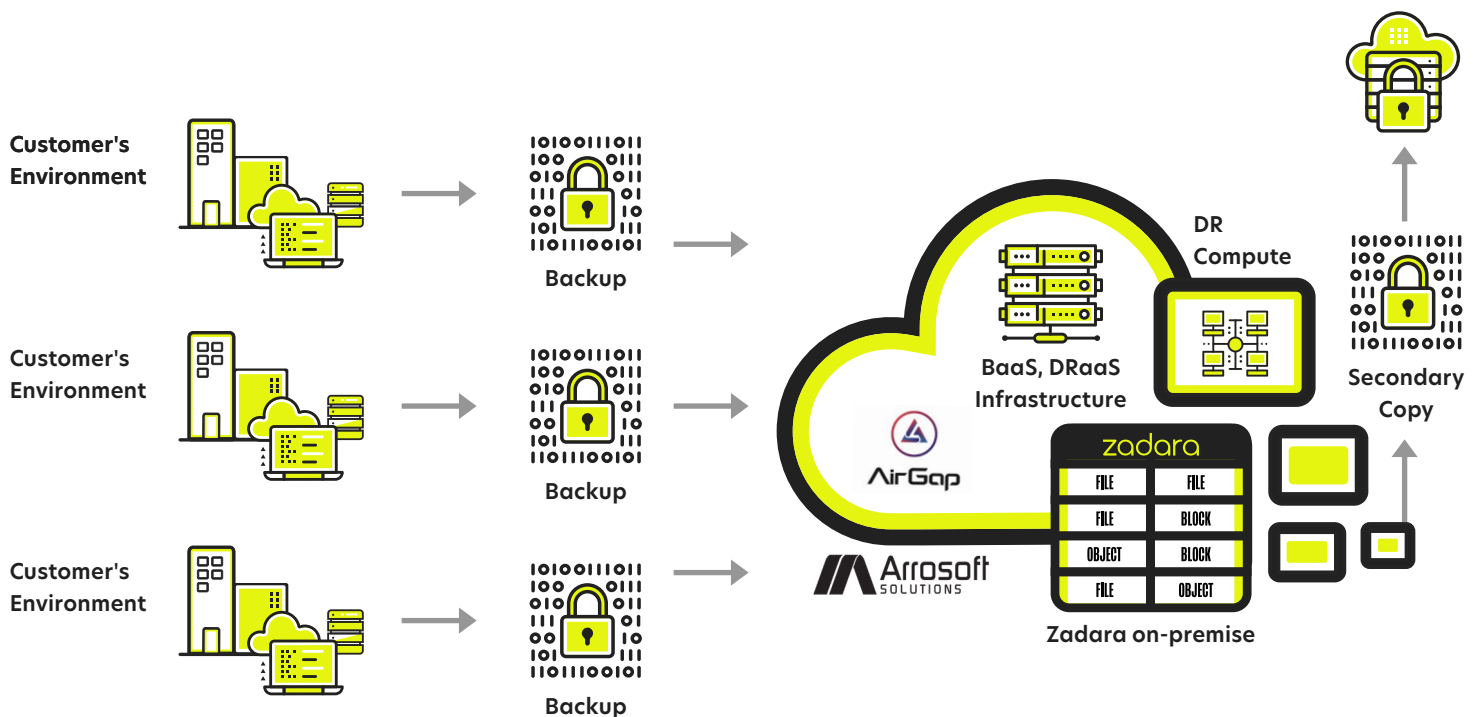
ADVANCED SECURITY IN A FLEXIBLE SERVICE

Ransomware attacks target enterprise backup data and attempt to take control of it. Attackers then demand a ransom in exchange for restoring

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The Arrosoft-Zadara AirGap solution enables Digiwin to reduce the cost and complexity of adopting best-practice security for its customers. The solution provides:

- **Flexible financials:** The “storage as a service” financial model of Zadara Edge Cloud technologies enables Digiwin to eliminate large up-front costs for its customers and to provide only pay for what you use based billing.
- **Speedy implementation:** Digiwin customers can go from zero ransomware protection to a leading-edge solution in around 30 days.
- **Protection against server reliability issues:** Customers running ERP workloads on older servers, which may be prone to data loss, gain an effective recovery solution.
- **Fast data recovery times:** Customers can meet a recovery time objective (RTO) of 4 hours and recovery point objective (RPO) of one day.

EASIER PROVISION

For Digiwin, the Arrosoft-Zadara AirGap solution has reduced the up-front cost and technical hurdles of delivering ransomware protection to a large number of enterprise customers at scale.

Customer solutions are delivered and managed by Arrosoft. This enables Digiwin to provide an enhanced ERP offering while staying focused on its core business. The flexibility of Zadara Edge Cloud technologies and the Zadara only pay for what you use financial model allows Digiwin to quickly onboard customers and scale storage as needs grow, while keeping costs aligned to business outcomes.

NEXT STEPS

Ransomware is a growing threat to enterprises in Greater China and Southeast Asia. The Arrosoft-Zadara AirGap solution has enabled ERP software leader DigiWin to make best-practice security accessible to its thousands of customers, minimizing risk to enterprise data and reducing burden on its own customer support teams.

Learn more about:

DIGIWIN SOFTWARE

Digiwin provides complete ERP/ERP II solutions for the enterprises in Greater China and South East Asia. We provide complete ERP/ERP II solutions for the enterprises in Greater China and South East Asia.

ARROSOFT AIRGAP SOLUTIONS

Arrosoft Solutions is a highly skilled consulting company specializing in Data Migration, Data Protection, Information Governance, Enterprise Storage, High Availability, Virtualization, Security, and Data Center technologies. We provide IT infrastructure, architecture and implementation services to enterprise customers. We are a dedicated team that is constantly growing and always striving to be one of the top professional services companies in the information management industry.

ZADARA EDGE CLOUD SERVICES

Since 2011, Zadara has been a disruptor in the technology space, pioneering the first storage-as-a-service technology solutions. Today, Zadara's Cloud Edge Services platform brings award-winning infrastructure technology, including compute, storage, and networking, to where customers need it most.

¹Gartner (January 2021). Detect, Protect, Recover:
How Modern Backup Applications Can Protect You
From Ransomware. [https://www.gartner.com/doc/
reprints?id=1-258HHK51&ct=210217&st=sb](https://www.gartner.com/doc/reprints?id=1-258HHK51&ct=210217&st=sb)